

Opiate Substitution Therapy and Harm Reduction Services at AIDS 2010 Mini-Guide

1. What is available for delegates currently on opioid substitution therapy (OST)?	Two walk-in clinics have been designated to address the needs of delegates: the Ganslwirt clinic and the ASK clinic. Both clinics will provide OST by prescription, free of charge.
2. What is my first step to continue OST?	If you need your medication immediately upon arrival, please pick up the maps of the clinics at the AIDS-2010 Desk at the airport and proceed to one of the two clinics (please note that the ASK clinic is closed on weekends). During the conference hours, please approach Janna Ataiants, the OST focal point, at the Harm Reduction Networking Zone in the Global Village (conference venue, Hall A) or call +43 699 172 60 333 and +43 699 172 85 543 .
3. What are the opening hours and contact information for the OST clinics?	Ganslwirt clinic: Mon-Fr. 9:00-18:00; Sat.-Sun 12:00-18:00; address: Esterhazygasse 18, 1060 Wien; ph. +43 1 586 0438 ASK clinic: Mon 8:00 – 19:00, Tu-Fr. 8:00-16:30; address: Döblerhofstrasse 10A, ground floor, 1030 Wien; ph.: +43 1 4000 53479
4. How far are the clinics located from the conference venue?	It will take you 22 minutes, by underground and walking, to get to the Ganslwirt clinic and 32 minutes to the ASK clinic.
5. What papers are required to get treatment?	You need 1) a valid medical prescription; 2) a letter from your doctor that confirms your authority to possess the prescribed medication for personal use; 3) your conference badge or letter of invitation; and 4) valid ID (passport or driver's license)
6. Does documentation concerning my treatment need to be translated?	Yes, both prescription and your doctor's letter need to be translated into English or German by a certified translation agency. If translation is not certified, you may be asked to provide contact information for your doctor and clinic for further verification.
7. What if I do not have required papers with me?	The papers can be faxed directly to the OST clinics. However, you do not need to wait for a fax: you will be seen by a doctor and you will receive proper care to avoid gap in your treatment.
8. Does clinic staff speak any languages other than German or English?	The personnel of the Ganslwirt clinic speak German and English. The staff of the ASK clinic also speaks French, Romanian, Polish, Bosnian, Croatian, Serbian, and Hindi. Russian speakers who need assistance with interpretation should contact Janna Ataiants at +43 699 172 60 333 and +43 699 172 85 543 .
9. I am not on OST, but would like to start treatment during the conference. What are my options?	OST services will be available for current patients; however, all delegates who use drugs and need medical assistance will be helped and provided with some form of health care.
10. Which harm reduction services are available for delegates who use/inject drugs?	a. Needle/syringe exchange and emergency medical services, including overdose care, will be provided by the First Aid center (Hall A); b. Overdose prevention trainings with naloxone distribution will be held at the Harm Reduction Networking Zone on July 19-July 23, 10:00 to 11:00; c. Needle/syringe exchange is available at the Ganslwirt clinic.
11. What to do in case of emergency, including overdose?	a. At the Vienna airport: please visit the airport medical centre; b. At the conference venue: please refer to the First Aid Center (Hall A); c. Outside the venue and outside the conference hours: please go to the nearest hospital or call the ambulance service at 144 .

If you have any questions, please contact Janna Ataiants, the OST services focal point at AIDS 2010

Phones: **+43 699 172 60 333** and **+43 699 172 85 543**

Website: <http://www.aids2010.org/Default.aspx?pagelid=271>

Visit us at the Harm Reduction Networking Zone, in the Global Village, Hall A